

Uniform Business Office



Bureau of Medicine and
Surgery

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Uniform Business Office



- Medical Services Accounts
 - Bill other government agencies
 - Collect subsistence and family member charges
 - Collections via credit card
 - Bill other pay patients
 - General hospital business office operations

Uniform Business Office



- Third Party Collection Program
 - Collect from health benefit plans
 - Recover the cost of care
 - Limited to active duty family members, retirees, family members of retirees
 - Pay patients not covered
 - Statutorily enabled to deposit collections to current year allotment of the facility

Uniform Business Office



□ Medical Affirmative Claims

- Recover cost of health care from insurance policies
- Policies include auto and home owners insurance, other insurance policies
- Covers active duty beneficiaries
- OJAG support for pursuing claims
- NLSO regional support

Medical Services Accounts



- Pay patients owe debt to the MTF
- Facilitate payment
 - Provide copy of ADS form to patient
 - Use systems to generate bills
- Do not bill insurer on behalf of patient
- Changes in USCG process
 - New MOA - MTFs bill USCG

Medical Services Accounts



- USCG needs current estimates of charges
 - Change process to aid USCG in budgeting funds
 - MOA is not final
- Bill USCG patients for subsistence
- Bill USCG entire inter-agency amount on top of subsistence

Third Party Collection Program



- Variety of issues on a day to day basis
- Potential rate changes
 - Bills follow workload capture
 - Workload capture determines rate
 - Usual and customary on the horizon
 - May be more complex than expected
 - Pain management
 - Dialysis

Navy TPCP



- Program results
 - Handout to be provided
- General decline in collections
 - Tricare implementation has an initial impact

Navy TPCP Initiatives



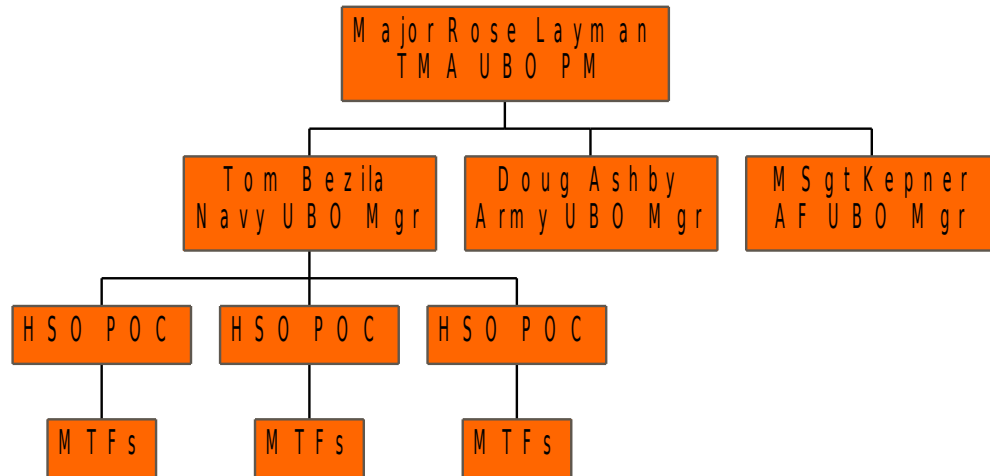
■ Observation services

- Option to bill if your MTF provides services
- Navy opposed billing policy without automation

□ Multi-site billing

- Navy achieved because of structure for chargeable UICs
- Bill for other facilities needs basis in cost

Management Structure



Questions / Resolution



- Try to resolve within MTF, local management
- Contact HSO or other MTFs
- Issues should have HSO endorsement when coming to BUMED
- Reason: Spreads the knowledge at the HSO level
- Please do not contact Maj. Layman

Systems



- CHCS will continue billing for MSA and TPCP inpatient
- ADS will continue to provide ancillary and ambulatory information
- TPOCS has been designated as the TMA standard system
 - Continued improvement to enhance billing efficiency

Systems - Future



- Continued modification of TPOCS
- Move to Health Standard Resources System
- Need to attain required resources in competition with all other systems in the TMA world
- Design and build with Other Procurement funds

Systems - Future MSA



- Consolidate under HSRS
- Potential to expand PHS reimbursement methods to USCG
- Web based tools for billing
- Billing/payment performed by OPLOC
 - Similar to subsistence and PHS

Medical Affirmative Claims



- NLSO attorney support
- Consolidated efforts across three Services
- Army MEDDDCOM support for litigation
- Actively identify claims and maintain documentation at the MTF
- Maintaining documentation is critical!